



Product Warranty Solar Panels and Kits

(version 20180912)



EcoSolPlanet Inc. ("ESP") warrants to the following products to be free from defect in materials and workmanship under normal usage and operating conditions:

- WattMobile rigid solar panels included in the following kits: RV, Marine, Expedition: 5-year warranty;
- WattMobile flexible solar panels included in the Flexible kit: 2-year warranty;
- Charge controller: 2-year warranty;
- Cables, connectors and brackets: 2-year warranty.

Any damage caused by abrasion, improper installation, artificial damage or animals are excluded from this warranty. Claims under this warranty will only be accepted if the Buyer can provide proof that the malfunctioning or nonconformity of the module results exclusively from defects in materials and/or workmanship under normal application, installation, use and service conditions specified in ESP product documentation. Any color change of the module or any other changes in module appearance do not represent defects, insofar as the change in appearance does not stem from defects in material and/or workmanship, and does not cause degradation of functionality of the module.

ESP warrants the solar cell performance on the initial optimal power output*:

- Rigid WattMobile solar panels: 90% solar cell performance after 10 years and 80% after 25 years;
- Flexible WattMobile solar panels and XP Antarctik 80% solar cell performance after 5 years.

* The initial optimum power is determined by a test in predefined conditions. For more information, please refer to the technical specifications document of the product.

If the product fails to perform due to a defect in materials or workmanship during the warranty period, ESP will repair or, at ESP's option, replace the merchandise with the same or comparable item.

This warranty does not cover:

- Damage due to acts of nature, including but not limited to, lightning, wind, or flood;
- Damage due to accidents;
- Damage due to neglect, abuse, misuse, improper installation, mishandling, or failure to follow instructions provided in the product's owners guide;
- Damage resulting from alteration, improper maintenance, or repair by other than an authorized agent.

ESP shall have no responsibility or liability whatsoever for damage or injury to persons or property, or for other loss or injury resulting from any cause whatsoever arising out of or related to this product. Under no circumstances shall ESP be liable for incidental, consequential or special damages, howsoever caused. Loss of use, profits, production and/or revenues are specifically and without limitations excluded.

This warranty starts on the date of purchase and excludes all other express or implied warranties, including but not limited to warranties of merchantability and of fitness for particular purpose, use or application, and all other obligations or liabilities on the part of ESP. The remedies set forth in this document shall be the sole and exclusive remedies provided by ESP. In each case, ESP could not be responsible for more than the retail price paid on the purchase by the end customer.

To obtain warranty service, you must first contact ESP to obtain an authorization number. If you did not register your product, you must provide an original dated proof of purchase. The defective part or unit must be returned, at the purchaser's expense, to the purchase location or a location determined by ESP. Please include your name, address and phone number on any shipment.

WARRANTY REGISTRATION: Send us the product serial number, your name, complete address, email address and phone number with a copy of the dated proof of purchase invoice:

By email to: warranty@ecosolplanet.com

Or by mail to: EcoSolPlanet Inc., 677 route 132, Ste-Barbe, Quebec, Canada, J0S 1P0